Accessibility at Autograph exhibitions and events

Contact Information

Email: info@rivingtonplace.org Phone Number: 020 7749 1240 Website: <u>http://www.autograph.org.uk/</u> Address: Rivington Place, London EC2A 3BA <u>Autograph on Google Maps</u>

Introduction

Everyone is welcome at Autograph.

Autograph is a fully accessible space with a step-free entrance at street level and a lift to all floors.

If you would like to discuss your visit, or have any questions, please contact us. We are happy to help.

In this guide

- 1. Tickets
- 2. Getting to Autograph
- 3. Venue Access and Toilets
- 4. Exhibition & Event Spaces
- 5. Evaluation and feedback

1 - Tickets

Our exhibitions are free and unticketed, you do not have to book a ticket in advance.

Tickets for events organised by Autograph are available on our website and through Eventbrite

Phone and email support is provided by Autograph to book tickets. Please contact Front of House to book a ticket via phone or email: 020 7749 9200 / info@rivingtonplace.org.uk

Seating for events is not allocated in advance - please let us know if you require a specific location for vision or hearing assistance and we will reserve you a seat.

We offer free tickets for carers attending with the person they care for, please phone or email us to book.

2 - Getting to Autograph

Autograph on Google Maps

Public Transport - to plan a journey using public transport in London: https://tfl.gov.uk/plan-a-journey/

Tube

- The nearest tube station is Old Street, however this is <u>not a</u> <u>step-free station</u>
- Autograph is 0.4 miles from this station, an 8-minute walk.

Train

- The nearest train station is Liverpool Street which provides step free access from mainline train platforms & Central, District, Circle and Metropolitan tube lines.
- Autograph is 0.6 miles from this station, a 12-minute walk.

Overground

- The nearest overground station is **Shoreditch High Street**, which provides step free access from both platforms.
- Autograph is 0.4 miles from this station, 10-minute walk.

Bus

The nearest bus stops to Autograph are

• Stop P Shoreditch Church

Buses – 26, 48, 67, 149

- Stop S Shoreditch Church
- Buses 26, 48, 55
- Stop X Shoreditch Town Hall Buses – 35, 47, 55 243

Transport for London describes every London bus route as wheelchair accessible, with automatic ramps and designated wheelchair spaces on all buses.

Driving / drop off

If you are arriving by car, you can be dropped off and picked up outside Autograph on Rivington Place.

Some taxi firms will not drive down Rivington Street, please check when booking.

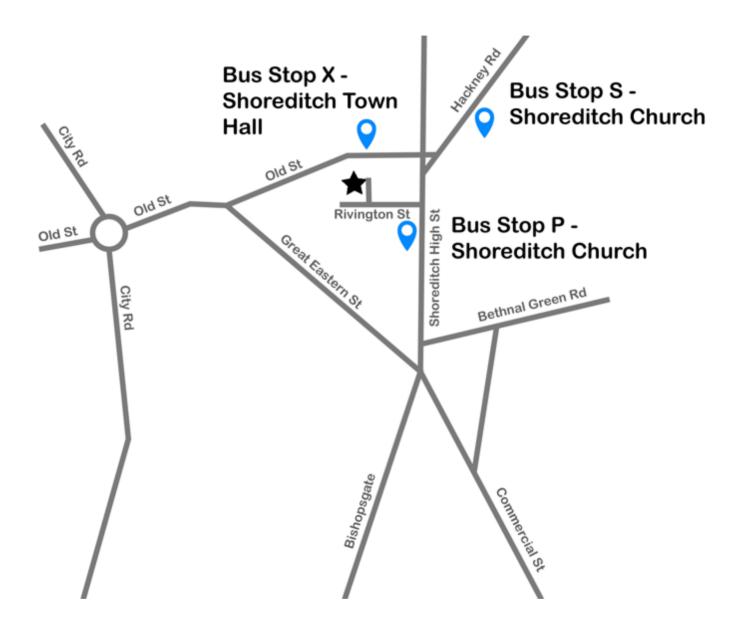
Parking

A dedicated disabled parking bay is available with advance booking, please contact us at 020 7749 1240 to book this space.

Please check Parkopedia for local public car parks and rates.

Maps

Bus stops near Autograph



Transport stations near Autograph



3 - Venue Access and Toilets

Autograph is a fully accessible space with a step-free entrance at street level and a lift to all floors.

All spaces within our building are wheelchair accessible, including both galleries, the Studio and the Yard.

Assistance dogs are welcome. Please speak to a Visitor Assistant or staff member should your assistance dog require water.

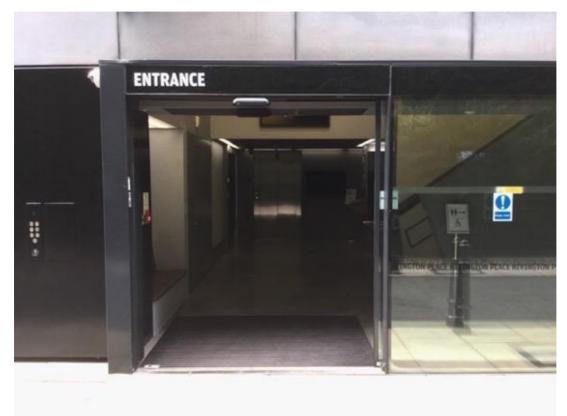
The main entrance has a wide automatic door.

Our information desk is low and suitable for wheelchair users. There is always a member of staff at the information desk, and they are happy to help with any questions that you may have

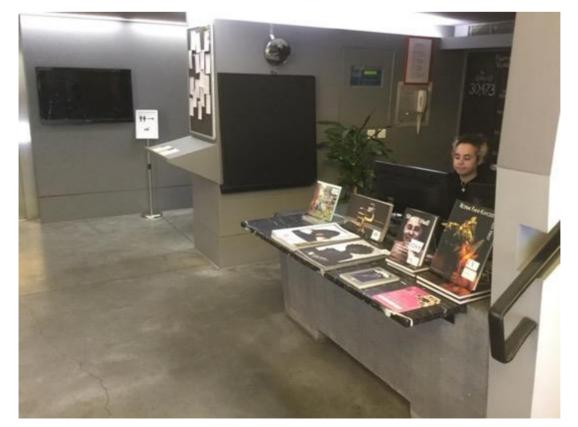
Main entrance – approaching from Rivington Street



Main entrance - wide automatic door



Main entrance - reception desk, inside main entrance



Lifts - there is a wheelchair accessible lift to all floors



Stairs - handrails are provided



Toilets

There are accessible, unisex toilets on all levels, with wide doors. Baby change facilities on the ground floor.

Accessible toilets on each floor

Baby change facilities on ground floor



Changing Places

The nearest Changing Places toilet at Barbican Centre Beech Street Cinemas, EC2Y 8DS (5 minute travel by car).

A Changing Places facility is located within the Beech Street Cinema complex for the exclusive use of severely disabled people who need personal assistance to use the toilet. The facility includes a height adjustable bench, tracking hoist system, a centrally placed toilet, a height adjustable basin and a shower.

The facility is open 8am–10:30pm Monday–Friday and 10am– 10:30pm at weekends and public holidays. For more information please visit the <u>Barbican Cinema Website</u>.

For more information about Changing Places, visit their website.

4 - Visitor Assistants

You can expect a warm welcome at Autograph, and our staff and Visitor Assistants are happy to help.

Visitor Assistants are located in the galleries and can be identified by the red 'staff' lanyard they wear.

At events, staff members will be at the entrance to greet attendees and offer assistance.

A member of staff is always located at the Information Desk on the ground floor.

5 - Exhibition and Event Spaces

All of our exhibition and event spaces are wheelchair accessible with step-free access.

Benches are provided in our exhibitions. If you require seating with arm rests, please ask one of our Visitor Assistants.

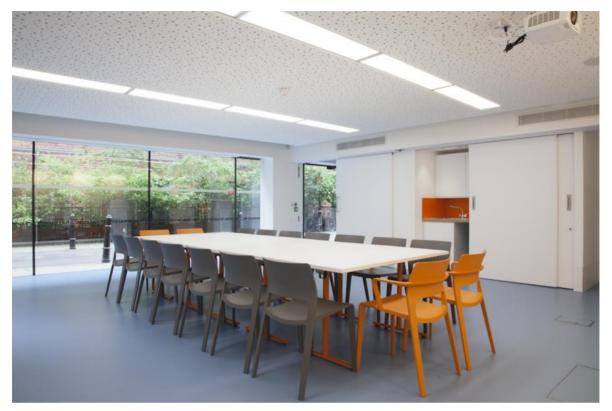
Gallery 1 - located on the ground floor



Gallery 2 - located on the second floor with lift and stair access



Studio - Located on the ground floor



Yard & dedicated parking bay - Accessed through studio or gate



6 - Evaluation and feedback

We welcome feedback about your visit.

During your visit to our exhibitions, a Visitor Assistant may ask you to fill out one of our surveys to provide feedback on your visit, this is optional and you do not have to participate.

At the end of an event we will hand out surveys, this is optional and you do not have to participate.